

Rising Aviation High School Camp Cancellation And Refund Policy

At Rising Aviation High School (RAHS), we strive to provide a fun and safe environment for all of our campers. We understand that sometimes, circumstances arise that may prevent a camper from attending camp as planned. In such cases, we have established the following refund policy:

1. **Refund Eligibility:** Customers are eligible for a full refund of camp fees (except administrative fees) if they cancel their enrollment on any date that does not fall within 10 business days of the camp start date.
2. **Forfeiture of Funds:** If a customer cancels their enrollment within 10 days of the camp start date, all fees are forfeited, except administrative fees.
3. **Extraordinary Cases:** In extraordinary cases, customers may submit a request for a refund evaluation to the Director of Administration (DofA). The DofA will review the request and make a final decision regarding the refund. However, the decision of the DofA shall be final and binding.
4. **Refund Process:** All refunds are handled through the DofA. Once a refund request is approved, we will process the refund as soon as possible. We reserve the right to deduct any transaction fees or charges that may be associated with the refund process.
5. **Camp Cancellation:** In the unlikely event that we have to cancel a camp, we will refund all fees to the customer. If the customer wishes, we may also offer enrollment in another camp, subject to availability. However, if the camp cancellation is due to circumstances out of our control, such as a power outage or bad weather, only the camp fees will be refunded, and administrative fees will not be refunded. We shall not be liable for any other losses or damages arising out of the cancellation.
6. **Limitation of Liability:** In no event shall RAHS be liable for any indirect, special, consequential, or punitive damages arising out of or in connection with the cancellation or rescheduling of a camp, even if RAHS has been advised of the possibility of such damages. Our liability, in any event, shall be limited to the amount of fees paid by the customer for the affected camp.
7. **Governing Law and Jurisdiction:** This refund policy shall be governed by and construed in accordance with the laws of the state where the camp is located, without regard to its conflicts of law provisions. Any dispute arising out of or in connection with this refund policy shall be resolved exclusively in the courts of that state.

We hope that our refund policy provides customers with the assurance they need when enrolling in our camps. Please feel free to contact us if you have any questions or concerns.